No. 13-6/2020-21/BA&IT/54 to 86   Dated 04.02.2021

To,

     All Pr. CCAs/ CCAs

Subject: **Regarding payment of Fixed Medical Allowance to BSNL pensioners through CPMS - reg.**

Ref: (i) O/o CCA Karnataka Circle Letter No.12/FMA/2021/ dated 21/01/2021 (Enclosed)

       (ii) No.47-14/CPMS/TA-II/2018| 4696- 4726 dated 21/10/2019

Vide letter under reference (i) a suggestion for adding a feature of Fixed Medical Allowance (FMA) in SAMPANN for BSNL Pensioners has been raised. Presently, in SAMPANN, option of opting for FMA is extended only to CDA pensioners. As per DoT O.M. dated 21.10.2019 under reference IDA pensioners (BSNL) are also eligible to opt for FMA. Presently, such functionality is not available to IDA pensioners in SAMPANN. However, development of extension of FMA to IDA pensioners and a utility for change of FMA after generation of PPO is part of the development plan and will be developed in due course.

I am directed to convey that till such time the functionality is developed, the following process for payment of FMA to eligible IDA (BSNL) pensioners could be followed by CCA offices:

- Necessary corrigendum regarding inclusion of FMA may be issued by CCA Offices manually which can then be uploaded on the Pensioner's Dashboard using the Upload Utility.
- The payment of FMA (as per eligibility) may be done by entering the FMA related amount in the Arrear column in the Monthly Bill at DH (PDA) level while processing.
- Once the FMA Change Utility has been built, the necessary authority will be generated by the system and FMA amount will be incorporated in the Monthly Bill automatically.

- Also, after development, for fresh cases, FMA will be extended to IDA cases as well like it has been done for CDA cases.

This issues with approval of the Competent Authority.

04/03/2021

(Taranjeet Singh)
ACGCA (BA&IT)
Mob-8054341504
Email: taranjeet.singh30@gov.in

Copy to:

1. PS to Member(F)
2. PS to CGCA
3. PS to Addl. CGCA
4. Director (Accounts-I), DOT HQ.

No.12/FMA/2021/   dt.   21/01/2021

To
Jt. Controller General of Communication Accounts (BA&IT)
Department of Telecommunications,
NICF Campus, Ghitorni
New Delhi – 110047

SUB: Regarding payment of Fixed Medical Allowance to BSNL pensioners through CPMS.
REF: DOT L.No. 47-14/CPMS/TA-II/2018/4696-4726 dt. 21/10/2019

We would like to bring your kind attention to an issue that has arisen for BSNL SAMPANN pensioners with respect to the payment of Fixed Medical Allowance (FMA)

Please refer to above mentioned letter (copy enclosed) where in as per para no (iii): " *para 2(a) and (b) of the OM dated 29.9.2016 (copy enclosed) are fully applicable to BSNL and MTNL pensioners who opt for CGHS and care may be taken to ensure the same is implemented including grant of FMA as applicable.* "

1. We have processed this payment on a case to case basis in the past one year, and now we see a rise in representations demanding this pay out.
2. In the past scenario before roll out of SAMPANN the pension was being paid through Banks and Post Offices, it was in the form of a standard one time instruction to each of the cases.
3. We now anticipate a similar issue for the cases that are being ported to SAMPANN from the erstwhile bank/post office pension payment mode.

The problem that we are facing currently is that SAMPANN has no separate field to capture this FMA. So if this situation continues, we will have to resort to manual activity of raising arrear bills, month on month, in order to process these payments, and there are more than 15,000 such entries to be made. This will need substantial manual resources, and is repetitive (monthly) and we would be unable to do this with our current resources, leading to complaints and grievances

The way to overcome is a one-time addition of a field in the pension payment page in CPMS software that provides this feature of FMA. Post this, we will be able to populate each and every pensioners FMA as a one-time activity, and this payment along with the pension payment can be processed together automatically month-on-month.

We have raised this issue through CPMS Help Desk seeking a resolution.

We request you to consider our suggestion for adding this feature in the CPMS Software. We welcome any alternate suggestion that will achieve the purpose of avoiding repetitive intense manual work month-on-month, and at the same time enable automation and consistency.

Dy. Controller of Communication Accounts
O/o CCA, Karnataka Circle, Bangalore-1